

RETRACTABLE AWNINGS For Technical Support visit us at ownerscorner.sunsetter.com or Call Toll Free 800-670-7071 • Fax 877-224-4944

Roller Bar Replacement Instructions for VISTA and Motorized (including PRO) Awnings * Helpers Needed *

Tools needed:

For all Awnings: Chalk

For Motorized add: 7/16" Wrench

For VISTA add: Hammer, Vise Grip Locking Pliers, 13 mm or 1/2" Wrench, and 6mm Allen Wrench (see Figure 4)

WARNING: FAILURE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN PERSONAL INJURY!! PLEASE READ THESE INSTRUCTIONS IN ITS ENTIRETY BEFORE ATTEMPTING TO COMPLETE THIS PROCESS.

PLEASE NOTE THAT LEFT AND RIGHT REFERENCES ARE AS YOU FACE THE HOUSE.

- 1. Open the Awning to the fully extended position.
- 2. <u>Using the Manual Crank Wand</u>, continue to unroll the Fabric until the Fabric slot in the Roller Bar is fully exposed. The Fabric will hang freely between the Roller Bar and Front Bar, without tension or pull on the Fabric.

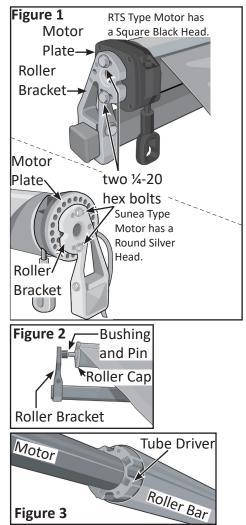
For VISTA (non-motorized) Models continue at Step 20:

For Motorized Models continue at Step 3:

- 3. Unplug the power cord from the wall outlet.
- 4. For Awnings with the Wall Switch, set the Switch in the neutral (middle) position.
- 5. While your helpers support both ends of the Roller Bar, remove the two ¼-20 hex bolts and washers that connect the Motor to the Roller Bracket. See Figure 1.

<u>Note</u> or mark the threaded holes on the Motor Plate (for both RTS and Sunea type Motors) and the holes in the Roller Bracket that the bolts are removed from. (These marks will be used in attaching the Motor in Step 19.) See Figure 1.

- 6. With the Motor unbolted from the Roller Bracket, slide the Motor end of the Roller Bar away from the Roller Bracket.
- On the Roller Bar end that is opposite the Motor, move the Roller Bar and Roller Cap out of the hole in the Roller Bracket. See Figure 2.
 <u>Note</u>: Do not lose the Bushing that is on the Pin end of the Roller Cap. See Figure 2.
- 8. Allow the Roller Bar with the Fabric still attached, to slide down the Lateral Arms toward the Front Bar, approximately 2 to 3 feet. The Awning Fabric will lie across the extended Lateral Arms. Have your helpers support the Roller Bar and Fabric on the extended Lateral Arms.



- 9. Slide the Motor out of the Roller Bar, making a chalk mark on the slot in the black Tube Driver, at the end of the Motor that fits over the Fabric Slot in the Roller Bar. See Figure 3. <u>Note</u>: This is necessary to ensure that the Motor is reinstalled in the same position in the replacement Roller Bar.
- 10. Place the Motor on a clean work surface.
- 11. While your helper holds the Fabric stationary, slide the Roller Bar off of the Fabric (on the non-motorized end of the Roller Bar).
- 12. Remove the Roller Cap with the Round Pin from the Roller Bar.
- 13. Install the Roller Cap into the replacement Roller Bar.
- 14. Slide the replacement Roller Bar completely onto the Fabric, from the end with the Roller Cap. Note: Using this end will allow for a smoother entry point for the Fabric.
- 15. Insert the Motor into the replacement Roller Bar, aligning the chalk mark that you made (in **Step 9**) on the slot in the black Tube Driver with the Fabric Slot in the Roller Bar. See **Figure 3**.
- 16. Place the Bushing over the Round Pin on the end of the Roller Cap. See Figure 2.
- 17. Slide the Roller Bar and Fabric up toward the Square Bar.
- 18. Insert the Roller Cap (with the Bushing on the Round Pin) into the hole in the Roller Bracket. See Figure 2.
- 19. Attach the Motor to the Roller Bracket with the two ¼-20 hex bolts and washers. Use the holes marked in **Step 6** for proper alignment and fit. Be very careful not to cross-thread the hex bolts; start the bolts by hand and finish tightening with the ¼6″ wrench.

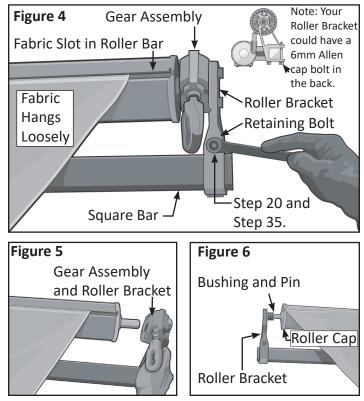
For RTS Motor only: If the Motor is on the right side, the plastic protective cap will be facing up, away from the ground.

<u>Note</u>: The Black Protective Cap is for use with a Right Motor Installation Only.

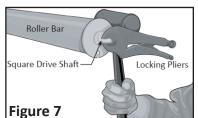
GO TO STEP 36

For VISTA (non-motorized) Models only, continue at Step 20:

- 20. While your helper supports the end of the Roller Bar opposite the Gear Assembly, use a 13mm or ½" wrench or 6mm Allen wrench to loosen the Retaining Bolt on the Roller Bracket where it attaches to the Square Bar. See Figure 4.
- 21. While supporting both ends of the Roller Bar, remove the Gear Assembly and Roller Bracket from the Square Bar. See **Figure 5**.
- 22. On the Roller Bar end that is opposite the Gear Assembly, move the Roller Cap out of the hole in the Roller Bracket. See Figure 6.
 <u>Note</u>: Do not lose the Bushing that is on the Pin End of the Roller Cap. See Figure 6.
- 23. Allow the Roller Bar with the Fabric still attached to slide down the Lateral Arms toward the Front Bar approximately 2 to 3 feet. The Awning Fabric will rest across the extended Lateral Arms. Have your helpers support the Roller Bar and Fabric on the extended Lateral Arms.



- 24. While your helper holds the Fabric stationary, slide the Roller Bar off of the Fabric.
- 25. Have your helper hold the Roller Bar stationary, then clamp onto the Square Drive Shaft extending out of the gray Roller Cap, with the locking pliers. See **Figure 7**.



- 26. Remove the gray Cap from the Roller Bar by tapping the locking pliers with the hammer. See **Figure 7**.
- 27. Insert the Roller Cap with the Square Pin into the replacement Roller Bar. Tap the Roller Cap with a hammer to fully insert it into the Roller Bar.
 <u>Note</u>: Roller Bars do not have a left or right side; the Roller Cap can be inserted at either end.
- 28. Remove the Roller Cap with the Round Pin from the original Roller Bar.
- 29. Insert the Roller Cap with Round Pin into the replacement Roller Bar. See **Figure 6**.
- 30. Insert the Fabric into the replacement Roller Bar, beginning with the installed Roller Cap end, first. Using this end will allow for a smoother entry point for the Fabric. Slide the Roller Bar completely onto the Fabric.
- 31. Place the Bushing over the round Pin on the end of the Roller Cap. See **Figure 6**.
- 32. Slide the Roller Bar and Fabric up toward the Square Bar.
- 33. Insert the Roller Cap with Round Pin and Bushing into the hole in the Roller Bracket. See **Figure 6**.
- 34. While your helper supports the Roller Bar, install the Roller Bracket attached to the Gear Assembly onto the Square Bar. At the same time, align the Square Pin so it enters the opening of the Gear Assembly. See **Figure 5**.
- 35. Tighten the bolt securing the Roller Bracket to the Square Bar. See **Figure 4**.

- 36. Center the Fabric on the Roller Bar and on the Front Bar.
- 37. While keeping the Fabric reasonably stretched across the length of the Roller Bar, <u>use the</u> <u>manual crank wand NOT the Motor (important),</u> to slowly roll the Fabric onto the Roller Bar, until both Arms start to close.
- 38. Plug the power cord back into the wall outlet.
- 39. Connect any power cords that have been disconnected during this procedure.
- 40. Test the Awning for proper operation.

<u>NOTE</u>: IF NEEDED, reset the Motor stops using the supplied instructions.

For Sunea Motor (see Figure 8), go to Page 4.

For RTS Motor (see Figure 9),

- go to Page 5 for RIGHT side motors or
- go to Page 6 for LEFT side motors.

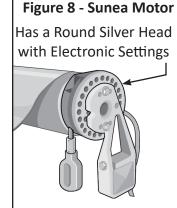
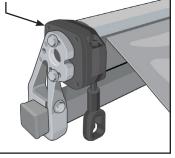


Figure 9 - RTS Motor

Has a Square Black Head with Mechanical Settings



RESET STOPS - SUNEA (round silver head) MOTOR ONLY

Resetting Remote Communication and Reprogramming the Motor

This procedure will completely reset the communication between the Remote Transmitter and Motor, as well as erase and reprogram the **Open** and **Closed** stop position settings of the Motor.

This procedure programs the Awning Motor to accept commands from one primary Remote Transmitter. This procedure overwrites the factory set **Open** and **Closed** positions with new **Open** and **Closed** positions.

<u>Note</u>: To ONLY change the Open and Close preset positions, follow the basic procedure in Appendix B. <u>Tools needed</u>: A pen or similar pointing device is needed to press and hold the Programming Button.

WARNING: ALL STEPS MUST BE FOLLOWED EXACTLY AND COMPLETELY.

Front View	PREPARE MOTOR - Read these instructions FIRST, completely and thoroughly
	1. Set the Remote Transmitter to Channel 1.
CLOSE	2. Press and Hold the my my button; the red LED light should blink for at least 5 seconds.
	3. Disconnect Power for two (2) full seconds.
	4. Connect Power for ten (10) full seconds.
	5. Disconnect Power for two (2) full seconds.
	6. Connect Power. The Awning should move, then stop on its own.
	7. Press and hold the Programming button for ten (10) seconds, watching for two (2)
OPEN	separate jogs back and forth, several seconds apart.
Indicator Lights	
	8. Press and Hold the CLOSE and OPEN buttons together, release when the Awning jogs.
Channel	Note: The Awning now moves ONLY while holding down the CLOSE igodoldoldoldoldoldoldoldoldoldoldoldoldol
Selector	SET PROPER DIRECTION OF MOTOR ROTATION
Button.	9. Press the OPEN button to check the direction of the motor.
	The fabric should roll from the top of the Roller Bar, opening the Awning.
	10. If the direction is incorrect, change direction by holding the my ^{my} button until the motor jogs.
	Press the OPEN button again to check for the correct direction of the motor rotation.
Rear View	SET THE CLOSED AND OPEN POSITIONS
	11. Move the Awning to the desired Closed position.
	12. Press and Hold the my and OPEN buttons together; release when the Awning begins to Ope
	13. Press the my button to Stop the Awning at the desired Open setting.
	14. Make desired adjustments to the Open position.
Programming Button is	15. Press and Hold the my and CLOSE buttons simultaneously; release them when the Awning
located	begins to Close . Let the Awning stop on its own at the Closed position set in step 11.
inside this small	16. Press and Hold the my button; release when the Awning jogs. This step stores the new Open
opening	and Close positions.
¥.	Note: If steps 8 - 15 fail, unplug the Awning, plug it back in, then begin again from step 8.
	FINALIZE PROGRAMMING OF MOTOR
	17. Press and Hold the Programming button; wait for a jog. This completes the procedure.

- **Note**: The Awning now operates with a touch and release of the **OPEN** or **CLOSE** button.
- 18. Test the Awning for correct one-touch operation, using the **OPEN** and **CLOSE** buttons.

To Add or Delete a Control Device (Transmitter)

To ADD an additional Control Device (such as another Remote or Channel or Wall Switch);

- Press the Programming button on the back of the Transmitter that was supplied with the Awning until the motor "jogs."
- On the <u>additional</u> Control Device, press the Programming button until the motor "jogs," then release.

To **DELETE** a Control Device, repeat the two steps listed above and the additional Control Device is removed.

RESET STOPS - RTS (square black head) RIGHT SIDE MOTORS ONLY

Awnings with Motors installed on the Right as you face the house

Note: Visual Guide available on Installation DVD and on the Owner's Corner.

1. If the motor on your SunSetter Awning is mounted on the right, as you face the house, complete Steps 1 thru 13. If motor on your SunSetter Awning is mounted on the left, as you face the house, complete Steps 14 thru 24 on page 18.

Note: If your awning has a Hood installed, you may need to remove the right end plate from the Hood to gain access to the motor push buttons.

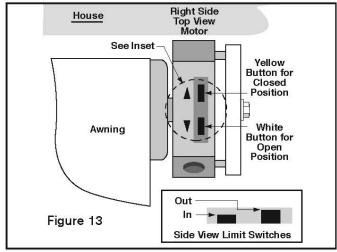
2. Press the Neutral/Stop button on the remote.

3. Unplug the power cord from the electrical outlet on the wall.

4. From a stepladder locate the limit push buttons on the motor. These push buttons will be on top of the motor housing under a black plastic protective cap – see Fig 13.

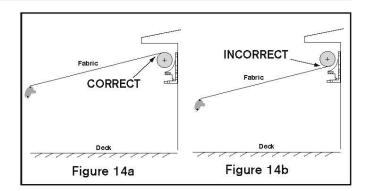
5. Grasp the black protective cap and lift it up. You will notice one yellow button and one white button inside a recessed area. These are the limit push buttons for the **OPEN** and **CLOSE** positions for the motorized awning.

6. Clear the Factory Settings by separately pressing both buttons (white and yellow) until they are both 'IN' or at their <u>lowest point</u> inside the recessed area of the motor housing –see figure 13. You should practice this a few times to understand this process.



7. Manually crank the awning open to the point where both lateral arms 'lock' into the fully extended position. The fabric will also be at its tightest point.

NOTE: The fabric should be rolling over the top of the roller bar (figure 14a), not underneath (figure 14b). If the fabric is rolling from the bottom of the roller bar, continue unrolling the fabric until it rolls over the top of the roller bar. Then roll up the fabric until both lateral arms 'lock' and the fabric becomes tight.



8. Depress the white button so that it is in the 'OUT' position (or closer to the top of the recessed area on the motor housing). Now the **OPEN** position stop is set.

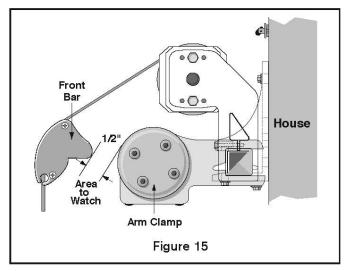
9. Manually roll the awning up until it is almost completely closed. The area to watch is where the front bar almost touches the round side of the arm clamp – see figure 15. Leave about 1/2" gap between the front bar and the round side of the arm clamp.

10. Depress the yellow button so that it is in the **'OUT'** position (or closer to the top of the recessed area on the motor housing). Now the **CLOSE** position stop is set.

11. Replace the black protective cap on the motor housing. Be careful that the cap will not accidentally depress one of the limit push buttons underneath.

12. Plug the power cord back into the electrical outlet on the wall.

13. Test the awning for proper operation. Reinstall Hood end plate if removed.



RESET STOPS - RTS (square black head) LEFT SIDE MOTORS ONLY

Awnings with Motors installed on the Left as you face the house

14. Press the Neutral/Stop button on the remote.

15. Unplug the power cord from the electrical outlet on the wall.

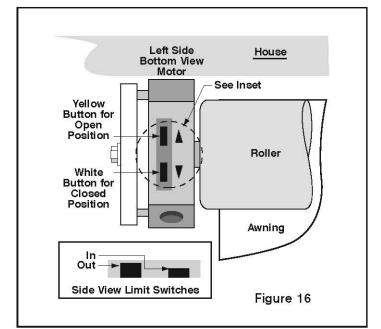
Note: Black protective cap for use with <u>Right</u> <u>Motor Installations Only</u>.

16. From a stepladder locate the limit push buttons on the motor. These push buttons will be on the underside of the motor housing. – see Figure 16.

17. You will notice one yellow button and one white button inside a recessed area. These are the limit push buttons for the **OPEN** and **CLOSE** positions for the motorized awning.

18. Clear the Factory Settings by separately pressing both buttons (white and yellow) until they are both '**IN**' or at their <u>lowest point</u> inside the recessed area of the motor housing –see figure 16. You should practice this a few times to understand this process.

19. Manually crank the awning open to the point where both lateral arms 'lock' into the fully extended position. The fabric will also be at its tightest point.



NOTE: The fabric should be rolling over the top of the roller bar (figure 14a), not underneath (figure 14b). If the fabric is rolling from the bottom of the roller bar, continue unrolling the fabric until it rolls over the top of the roller bar. Then roll up the fabric until both lateral arms 'lock' and the fabric becomes tight.

20. Depress the yellow button so that it is in the 'OUT' position (or closer to the top of the recessed area on the motor housing). Now the **OPEN** position stop is set.

21. Manually roll the awning up until it is almost completely closed. The area to watch is where the front bar almost touches the round side of the arm clamp – see figure 17. Leave about 1/2" gap between the front bar and the round side of the arm clamp.

22. Depress the white button so that it is in the 'OUT' position (or closer to the top of the recessed area on the motor housing). Now the **CLOSE** position stop is set.

23. Plug the power cord back into the electrical outlet on the wall.

24. Test the awning for proper operation.

